

GENERAL SHAREHOLDER INFORMATION

36th Annual General Meeting ('AGM')

Day and date	Wednesday, 26 July 2023		
Time	3:30 p.m. IST		
Mode of AGM	Through Video Conferencing ('VC')/Other Audio Visual Means ('OAVM')		
Deemed venue of the Meeting	Akurdi, Pune- 411035 (Registered Office)		
Link to participate through VC	https://emeetings.kfintech.com/		
Remote e-voting starts	Sunday, 23 July 2023 9:00 a.m. IST		
Remote e-voting ends	Tuesday, 25 July 2023 5:00 p.m. IST		
E-voting at AGM Wednesday, 26 July 2023			
inancial Year ('FY') 1 April 2022 to 31 March 2023			

Tentative meeting schedule for Financial Reporting for FY2024

Type of Meeting	Particulars	Indicative Month
	To review and approve the unaudited financial results for the quarter ending 30 June 2023, subject to limited review	July 2023
Audit Committee	To review and approve the unaudited financial results for the quarter and half-year ending 30 September 2023, subject to limited review	October 2023
and Board	To review and approve the unaudited financial results for the quarter and nine months ending 31 December 2023, subject to limited review	January 2024
	To review and approve audited annual financial results for the year ending 31 March 2024, subject to audit	April 2024

In addition to the above, Board meetings are convened in March and September to discuss strategy, operating plans and other matters. Additional committee meetings are also convened as and when deemed necessary.

Registrar and Share Transfer Agent ('RTA')

In terms of regulation 7 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations') KFin Technologies Ltd. ('KFin') continues to be the Registrar and Share Transfer Agent to manage all relevant corporate registry services for both equity shares and debentures.

Review of service standards adhered by KFin with respect to share related activities

The Company ('Bajaj Finance', 'Bajaj Finance Ltd.', 'BFL') has agreed service timelines and standards for various shareholder related service with KFin. On an on-going basis, the secretarial team engages with officials of KFin at various levels for review of these standards and other share related activities. Periodic meetings and discussions are held to understand the concerns of shareholders, deviations, if any, in the agreed timelines for processing service request, best practices and other measures to strengthen shareholders related services. In addition, the activities at KFin are also reviewed by the internal audit team.

Dividend and date of payment

The Board of Directors ('Board') have recommended a dividend of ₹ 30 per equity share (1500%) of the face value of ₹ 2 for FY2023, subject to approval of the members at the ensuing AGM.

Dividend on equity shares, if declared, at the AGM, will be credited/dispatched on or about Friday, 28 July 2023 or Saturday, 29 July 2023 to all eligible shareholders holding shares as of the end of the day on Friday, 30 June 2023 (record date).

Payment of dividend

The SEBI Listing Regulations read with SEBI circular dated 20 April 2018, require companies to use any electronic mode of payment approved by the Reserve Bank of India ('RBI') for making payment to members. Accordingly, the dividend, if declared will be paid through electronic mode, where the bank account details of the members are available. Where dividend payments are made through electronic mode, intimation regarding such remittance will be sent separately to the members.

In cases where the dividend cannot be paid through electronic mode, it will be paid by account payee/ non-negotiable instruments/warrants with bank account details printed thereon. In case of non-availability of bank account details, address of the members will be printed on such payment instruments.

For enabling payment of dividend through electronic mode, members holding shares in physical mode are requested to send Form ISR-1 along with requisite documents to KFin. The form can be downloaded from the website of the Company at https://www.bajajfinserv.in/investor-request-forms and KFin at https://ris.kfintech. com/clientservices/isc/#isc_download_hrd. In case of members holding shares in demat mode, they are requested to update details with their respective depository participant.

Tax Deducted at Source ('TDS') on dividend

Pursuant to the changes introduced by the Finance Act, 2020, with effect from 1 April 2020, Dividend Distribution Tax will not be payable by the Company. The dividend, if declared will be taxable in the hands of the members. The TDS rate would vary depending on the residential status of the members and the documents submitted by them and accepted by the Company. For more details, members are requested to refer to the Notice of AGM.

Tax Deducted at Source ('TDS') on interest of listed Non-Convertible Debentures

Pursuant to the changes introduced by the Finance Act, 2023, with effect from 1 April 2023, the exemption provided for TDS under section 193 of the Income Tax Act, 1961 ('IT Act') in respect of interest on Non-Convertible Debentures ('NCDs') held in dematerialised form and listed on recognised stock exchange has been withdrawn. Accordingly, the Company would be required to deduct TDS in accordance with the provisions of the IT Act on interest payment to the NCD holders who are entitled to receive the interest on NCD held by them on the record date.

Unclaimed dividend

As per section 124(5) of Companies Act, 2013 (the 'Act') and section 205A of the erstwhile Companies Act, 1956, any money transferred by the Company to the unpaid dividend account and remaining unclaimed for a period of seven years from the date of such transfer shall be transferred to the Investor Education and Protection Fund ('Fund') set up by Central Government. Accordingly, unpaid/unclaimed dividends for FY1996 to FY2015 have already been transferred by the Company to the said Fund from FY2003 onwards.

The unpaid/unclaimed interim and final dividend for FY2016 shall be transferred to the Fund in May and September 2023, respectively. Members are requested to verify their records and send their claim, if any, for the said year, before such amount become due for transfer. Communication are being sent to members, who have not yet claimed dividend requesting them to claim the same as well as unpaid dividend, if any, for subsequent years.

The following are the details of unclaimed dividends which are due to be transferred to the Fund in coming years including current year.

Year	Dividend Type	Date of declaration	Last date for claiming dividend	Date of transfer to Fund (on or before)
2015-2016	Interim	9 March 2016	15 April 2023	15 May 2023
2015-2016	Final	26 July 2016	25 August 2023	24 September 2023
2016-2017	Final	19 July 2017	18 August 2024	17 September 2024
2017-2018	Final	19 July 2018	18 August 2025	17 September 2025
2018-2019	Final	25 July 2019	24 August 2026	23 September 2026
2019-2020	Interim (Confirmed as Final)	21 February 2020	22 March 2027	21 April 2027
2020-2021	Final	20 July 2021	19 August 2028	18 September 2028
2021-2022	Final	27 July 2022	26 August 2029	25 September 2029

The Company has also hosted the details of unclaimed dividend, unclaimed deposits and unclaimed interest on deposits on its website at https://www.bajajfinserv.in/finance-investor-relations-unclaimed-dividends and also on website specified by the Ministry of Corporate Affairs ('MCA') at https://www.iepf.gov.in/ IEPFWebProject/services.html;jsessionid=3FE5C8F4DF3C7002359FA14EF4A19752.



Initiatives for reduction of unclaimed dividend

The Company with a view to reduce the quantum of unclaimed dividend has undertaken several steps as was done in the last few years. These primarily included proactively reaching out to shareholders, sending periodic communications, advising the shareholders who approach the Company/KFin for other service request to claim their dividend and remitting unpaid dividend, if any for KYC compliant folios. The amount is remitted based on the verification of the documents and bonafides of the claim.

As a result, significant amount of unclaimed dividend was remitted to the shareholders. The Company will endeavor to undertake additional initiatives in this regard.

Transfer of shares to IFPF

Pursuant to section 124(6) of the Act and the Investor Education and Protection Fund Authority (Accounting, Audit, Transfer and Refund) Rules, 2016, as amended (the 'IEPF Rules'), all shares in respect of which dividend has not been paid or claimed for seven consecutive years or more shall be transferred to Demat Account of the Investor Education and Protection Fund ('IEPF') Authority by the Company within a period of thirty days of expiry of said seven years.

Various steps are being taken on an ongoing basis to reach out to shareholders, through emails, and other means, whose shares are due to be transferred to IEPF on account of not claiming dividend for a consecutive period of seven years. In addition, the Company also publishes a notice in newspapers intimating the members about the said transfer. These details will also be made available on the Company's website at https://www. bajajfinserv.in/finance-investor-relations-unclaimed-dividends.

During FY2023, the Company transferred 6,282 equity shares (previous year - 8,790 equity shares) of the face value of ₹ 2 in respect of 12 shareholders (previous year - 10 shareholders) to Demat Account of the IEPF Authority held with National Security Depositories Limited ('NSDL').

Shareholder can claim such shares and unclaimed dividends transferred to the Fund by following the procedure prescribed under the IEPF Rules. As advised by MCA through their circular dated 19 July 2018, the Company has provided an access link to the refund webpage of IEPF Authority on its website at https://www.bajajfinserv. in/finance-investor-relations-unclaimed-dividends to facilitate easy refund procedure for its investors/ claimants. Members are requested to get in touch with the nodal officer for further details on the subject at investor.service@bajajfinserv.in.

Share transfer system

All transmission, transposition, issue of duplicate share certificate(s), etc., as well as requests for dematerialisation/rematerialisation are processed at KFin. The work related to dematerialisation/rematerialisation is handled by KFin through connectivity with NSDL and Central Depository Services (India) Limited ('CDSL').

Dematerialisation/Rematerialisation of shares and Liquidity

During FY2023, 113,250 shares were dematerialised (previous year - 105,540 shares). No shares were rematerialised during FY2023 (previous year - 50 shares). Shares held in physical and electronic mode as on 31 March 2023 are given in Table 1.

The equity shares of the Company are listed on BSE Ltd. ('BSE') and National Stock Exchange of India Ltd. ('NSE') and are frequently traded. The equity shares of the Company were not suspended from trading during the year on account of corporate actions or otherwise.

Table 1: Shares held in physical and electronic mode as on 31 March 2023

	Position as on 31 March 2023		
Particulars	No. of holders	No. of shares	% to total shareholding
Demat:			
NSDL	333,660	581,907,479	96.11
CDSL	610,296	22,957,804	3.80
Sub Total	943,956	604,865,283	99.91
Physical	411	563,950	0.09
Total	944,367	605,429,233	100

Statutory

Reports

Listing on stock exchanges and Stock code

Name	Stock code for Equity shares	Address
BSE	500034	Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001
NSE	BAJFINANCE-EQ	Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (East), Mumbai 400 051

The International Securities Identification Number ('ISIN') for Depositories (NSDL and CDSL) in respect of equity shares is INE296A01024.

The NCDs and commercial papers are listed on the wholesale debt segment of BSE.

Annual listing fees, as prescribed, have been paid to the said stock exchanges up to 31 March 2024.

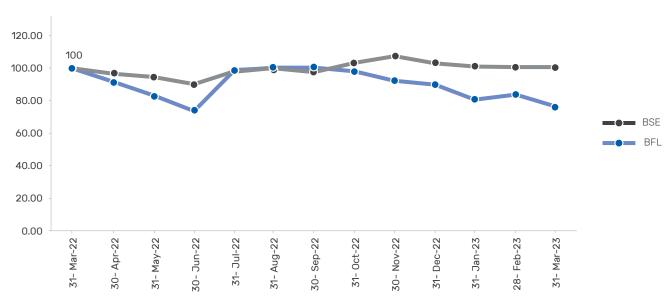
Market price data

Table 2: Monthly highs and lows of equity shares of Bajaj Finance Ltd. during FY2023 (₹ vis-à-vis BSE Sensex and Nifty50)

High 90.00	Low	High	Low	BSE	Closing
90.00			LOW	Sensex	Nifty50
, 0.00	6,580.00	7,590.90	6,580.00	57,060.87	17,102.55
65.00	5,491.00	6,667.80	5,488.00	55,566.41	16,584.55
65.00	5,235.60	6,168.00	5,220.00	53,018.94	15,780.25
63.85	5,340.05	7,260.00	5,335.05	57,570.25	17,158.25
35.00	6,825.00	7,638.00	6,861.35	59,537.07	17,759.30
77.00	7,028.00	7,778.00	7,026.80	57,426.92	17,094.35
95.00	6,932.00	7,599.00	6,931.00	60,746.59	18,012.20
78.45	6,609.05	7,250.65	6,610.35	63,099.65	18,758.35
70.00	6,300.00	6,770.00	6,300.00	60,840.74	18,105.30
58.50	5,680.10	6,660.00	5,680.00	59,549.90	17,662.15
27.00	5,645.00	6,527.60	5,645.00	58,962.12	17,303.95
07.25	5,487.25	6,209.60	5,485.70	58,991.52	17,359.75
	65.00 65.00 63.85 35.00 77.00 95.00 78.45 70.00 58.50 27.00 07.25	65.00 5,235.60 63.85 5,340.05 35.00 6,825.00 77.00 7,028.00 95.00 6,932.00 78.45 6,609.05 70.00 6,300.00 58.50 5,680.10 27.00 5,645.00	65.00 5,235.60 6,168.00 63.85 5,340.05 7,260.00 35.00 6,825.00 7,638.00 77.00 7,028.00 7,778.00 95.00 6,932.00 7,599.00 78.45 6,609.05 7,250.65 70.00 6,300.00 6,770.00 58.50 5,680.10 6,660.00 27.00 5,645.00 6,527.60	65.00 5,235.60 6,168.00 5,220.00 63.85 5,340.05 7,260.00 5,335.05 35.00 6,825.00 7,638.00 6,861.35 77.00 7,028.00 7,778.00 7,026.80 95.00 6,932.00 7,599.00 6,931.00 78.45 6,609.05 7,250.65 6,610.35 70.00 6,300.00 6,770.00 6,300.00 58.50 5,680.10 6,660.00 5,680.00 27.00 5,645.00 6,527.60 5,645.00	65.00 5,235.60 6,168.00 5,220.00 53,018.94 63.85 5,340.05 7,260.00 5,335.05 57,570.25 35.00 6,825.00 7,638.00 6,861.35 59,537.07 77.00 7,028.00 7,778.00 7,026.80 57,426.92 95.00 6,932.00 7,599.00 6,931.00 60,746.59 78.45 6,609.05 7,250.65 6,610.35 63,099.65 70.00 6,300.00 6,770.00 6,300.00 60,840.74 58.50 5,680.10 6,660.00 5,680.00 59,549.90 27.00 5,645.00 6,527.60 5,645.00 58,962.12

Chart: Performance in comparison to BSE Sensex and Nifty50

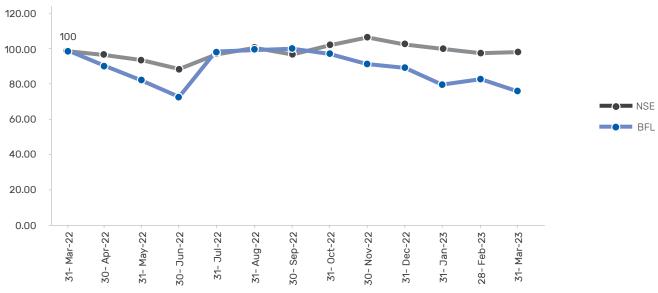
Bajaj Finance Ltd. stock performance v. BSE Sensex, indexed to 100 on 31 March 2022



The above graph is based on closing price of equity share on BSE



Bajaj Finance Ltd. stock performance v. Nifty50, indexed to 100 on 31 March 2022

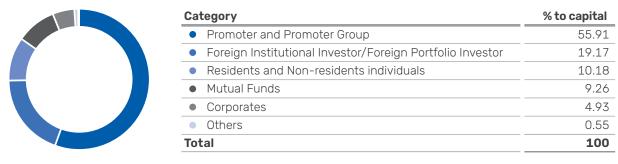


The above graph is based on closing price of equity share on NSE

Distribution of shareholding

Table 3 gives details about the pattern of shareholding across various categories as on 31 March 2023, while Table 4 gives the data according to size class.

Table 3: Distribution of shareholding across categories



During the year under review, no new equity shares were issued by the Company.

Table 4: Distribution of shareholding according to size class as on 31 March 2023

Category	No. of Members	% to total Members	No. of shares held	% to total capital
1 - 1,000	936,526	99.17	29,160,538	4.82
1,001 - 5,000	5,503	0.58	11,223,652	1.85
5,001 - 10,000	806	0.09	5,784,596	0.96
10,001 - 100,000	1,182	0.13	36,989,173	6.11
100,001 - 500,000	275	0.03	62,379,325	10.30
500,001 - 1,000,000	34	0.00	22,869,035	3.78
1,000,001 and above	41	0.00	437,022,914	72.18
Total	944,367	100	605,429,233	100

Credit rating

During FY2023, the Company retained its credit ratings owing to high capital adequacy, strong promoter support, tightened credit acceptance criteria and robust asset liability management. It reaffirms the high reputation and trust the Company has earned for its sound financial management and its ability to meet all its financial obligations. The credit rating as at 31 March 2023 is given below:

Rating Agency	Type of Instrument	Programme Size (₹ in crore)	Credit Rating
Domestic Ratings			
CRISIL Rating Ltd.	Long term borrowing (NCD) programme	62,313	CRISIL AAA/Stable
	Lower tier II bond/subordinate debt programme	2,536	CRISIL AAA/Stable
	Long term bank loan rating programme	21 000	CRISIL AAA/Stable
	Short term bank loan rating facilities	- 21,000	CRISIL A1+
	Short term debt programme	20,000	CRISIL A1+
	Fixed deposit programme	-	CRISIL AAA/Stable
ICRA Ltd.	Long term borrowing (NCD) programme	103	ICRA AAA/Stable
	Lower tier II bond/subordinate debt programme	842	ICRA AAA/Stable
	Short term debt programme	20,000	ICRA A1+
	Fixed deposit programme	-	ICRA AAA Stable
India Ratings and	Long term borrowing (NCD) programme	25,767	IND AAA/Stable
Research Private Ltd.	Subordinate debt programme	2,000	IND AAA/Stable
	Long term bank loan programme	4F 000	IND AAA/Stable
	Short term bank loan facilities	45,000	IND A1+
CARE Ratings Ltd.	Long term borrowing (NCD) programme	272	CARE AAA/Stable
	Subordinate debt programme	3,455	CARE AAA/Stable
International Ratings			
S&P Global Ratings	Long term rating	-	BB+
	Short term rating	-	В
		_	

Shareholders' and Investors' Grievances

The Board of Directors of the Company have constituted a Stakeholders' Relationship Committee to specifically look into and resolve grievances of security holders, viz., shareholders, debenture holders and deposit holders. The Composition of the Committee and details on investor complaints received during the year are given in Corporate Governance Report.

Updation of PAN, KYC and Nomination: SEBI vide its circular dated 3 November 2021 (superseded by circular dated 16 March 2023) has, inter alia, mandated that any service request shall be entertained only upon registration of PAN, KYC details, and nomination. The forms prescribed for these purposes are given below:

Forms	Purpose
ISR-1	Request for registering PAN, KYC details or changes/updation thereof
SH-13	Nomination Form
ISR-3	Declaration for opting out of Nomination
SH-14	Change in Nomination

Members can access the above forms from the website of the Company at https://www.bajajfinserv.in/ investor-request-forms.

SEBI has extended the timelines for updating the KYC details from 31 March 2023 to 30 September 2023. The folios wherein any one of the cited document/details are not updated on or after 1 October 2023 shall be frozen by the RTA. Such members will be permitted to lodge grievance or avail service request from the RTA, only after furnishing the KYC details. Further, the payment of dividend in respect of such frozen folios will be made only through electronic mode with effect from 1 April 2024.



The frozen folios will then be referred by RTA/Company to the administering authority under the Benami Transactions (Prohibitions) Act, 1988 and/or Prevention of Money Laundering Act, 2002 after 31 December 2025.

In view of the above, the Company has sent communication to members holding shares in physical form requesting them to update the said details and also sent reminder letters to all those members who have not updated the KYC details.

Simplification of procedure of Transmission of securities: SEBI has notified SEBI (Listing Obligation and Disclosure Requirements) (Fourth Amendment) Regulations, 2022 on 25 April 2022, specifying the documents required in case of transmission of securities.

Further, in order to make the transmission process more efficient and investor-friendly, SEBI vide its circular dated 18 May 2022, has enhanced the monetary limits for simplified documentation for transmission of securities, allowed 'Legal Heirship Certificate or equivalent certificate' as one of the acceptable documents for transmission and provided clarification regarding acceptability of 'Will' as one of the valid documents for transmission of securities. The said circular also specified the formats of various documents which are required to be furnished for the processing of transmission of securities.

The circular also lays down operational guidelines for processing investor's service request for the purpose of transmission of securities. The procedure provided in this circular is duly followed by our RTA while processing transmission service request.

Simplification of procedure for issuance of duplicate share certificates: SEBI vide its circular dated 25 May 2022 has standardised the documents to be submitted for processing of service request for issue of duplicate share certificate and also laid down operational guidelines for the same.

Further, the said circular also mandates listed company to take special contingency policy from a insurance company towards the risk arising out of the requirements relating to issuance of duplicate securities in order to safeguard and protect the interest of the listed company. The Company and RTA is in compliance with said circular.

Investor grievances redressal mechanism: SEBI vide its Master Circular dated 7 November 2022, has mandated the investor to first take up the grievances with the company concerned for redressal and the same will be treated as "Direct Complaint". A timeline of 30 days has been provided to the company for resolution. Failing which, the complaint shall be registered on SCORES. Thereafter, SEBI shall take it up with the concerned company for resolution.

The circular also provides for handling complaints by the stock exchanges as well as the standard operating procedure for actions to be taken against listed companies for failure to redress investor grievances. The Company takes adequate steps for expeditious redressal of investor complaints.

Investor charter: In compliance with SEBI circular dated 26 November 2021, KFin has hosted the Investor Charter inter alia, containing the services provided to Investors, Rights of Investors, various activities of RTAs with timelines, Do's and Don'ts for Investors, etc. on its website and has also displayed the same at prominent places in offices, etc.

Further, KFin, also hosts the data on complaints as per the prescribed format on its website. KFin has confirmed compliances with aforesaid circular, to the extent applicable.

Issue of shares only in dematerialised form: In line with requirements of SEBI circular dated 25 January 2022, the RTA has issued 'Letter of Confirmation' in lieu of physical share certificates to shareholders while processing various service requests during the year such as issue of duplicate share certificates, claim from unclaimed suspense account, transmission, transposition etc.

Demat Suspense Account for unclaimed shares

In terms of the provisions of the SEBI Listing Regulations, the Company has a demat account titled 'Bajaj Finance Ltd. - Unclaimed Suspense Account' with HDFC Bank Ltd., Pune, to which unclaimed shares were transferred.

Status of Unclaimed Suspense Account as on 31 March 2023 is given below:

Sr. No.	Particulars	No. of holders	No. of shares
1.	At the beginning of the year	47	50,180
2.	Transferred to IEPF	_	_
3.	Claims received during the year	8	8,600
4.	Claims approved during the year*	6	6,000
5.	At the end of the year (5=1-2-4)	41	44,180

^{*} One claim pertaining to 1,600 shares has been approved and credited in the month of April 2023. Remaining claim will be processed subject to receipt of documents.

The Company, acting as a trustee in respect of the unclaimed shares, follows the modalities for the operation of the said account in the manner set out in regulation 39(4) of the SEBI Listing Regulations.

The shares lying in the aforesaid account will be transferred to the concerned members on lodging of the claim and after proper verification. Till such time, the voting rights on these shares will remain frozen.

Certifications obtained from Practicing Company Secretary

The Company has obtained following certifications by the Practicing Company Secretary for share related matters, as per details given below:

Regulation	Frequency	Certification requirement
Regulation 40 (9) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015	Annual	Compliance of lodgement of transmission, sub-division, consolidation, renewal, exchange, or endorsement of calls/allotment monies by the Company.
Regulation 76 of SEBI (Depositories and Participants) Regulations, 2018	Quarterly	Reconciliation of the total issued capital, listed capital and capital held by Depositories in dematerialised form, the details of changes in share capital during the quarter and the in-principle approval obtained by the issuer from all the stock exchanges where it is listed in respect of such further issued capital.

Live webcast of AGM

Pursuant to regulation 44(6) of the SEBI Listing Regulations, top 100 listed entities shall, with effect from 1 April 2019, provide one-way live webcast of the proceedings of their AGM. Accordingly, the Company has entered into an arrangement with KFin to facilitate live webcast of the proceedings of the ensuing AGM scheduled on 26 July 2023.

Members who are entitled to participate at the AGM can view the proceedings by logging on the website of KFin at https://emeetings.kfintech.com/ using secure login credentials provided for e-voting.

Pursuant to MCA Circulars, the Company will also provide two-way video conferencing facility to the members for participating at the 36th AGM. The modalities for participation in the AGM are spelt out in the Notice convening 36th AGM.

Outstanding convertible instruments/ADRs/GDRs/Warrants

The Company does not have any outstanding convertible instruments/ADRs/GDRs/Warrants as on date.

Commodity price/foreign exchange risk and hedging activities

The Company borrows in Foreign Currency for its External Commercial Borrowing ('ECB') Programme. These borrowings are governed by RBI guidelines (RBI master direction RBI/FED/2018-19/67 dated 26 March 2019) which requires entities raising ECB for an average maturity of less than 5 years to hedge minimum 70% of its ECB exposure (principal and coupon).

The Company hedges its entire ECB exposure for the full tenure of the ECB as per Board approved Interest Rate Risk and Currency Risk Hedging Policy.



For its ECB, the Company evaluates the foreign currency exchange rates, tenure of ECB and its fully hedged costs; and manages its currency risks by entering into derivatives contracts as hedge positions in line with the Board approved policy.

Being a financial services company, the Company is not directly exposed to commodity price risk.

Plant location

Bajaj Finance Ltd. being a non-banking financial company does not have any manufacturing plant.

Address for correspondence

Sr. No.	Particulars	Address	Purpose	Contact details
1.	Company	Bajaj Finance Ltd., Corporate Office Extn. Secretarial Department 3rd Floor, Panchshil Tech Park, Viman Nagar, Pune – 411 014	General correspondence	Tel No.: (020) 7157 6072/6337 Fax No. (020) 7157 6364 Email ID: investor.service@bajajfinserv.in Website: www.bajajfinserv.in/corporate-bajaj-finance
2.	Registrar and Share Transfer Agent	KFin Technologies Ltd. Unit: Bajaj Finance Ltd. Selenium Building, Tower-B, Plot No 31 and 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana – 500 032	Equity and debt related matters TDS related queries or documents for shareholders	Toll free no.: 1800 309 4001 Email ID: einward.ris@kfintech.com KFin Corporate Website: https://www.kfintech.com KFin RTA Website: https://ris.kfintech.com WhatsApp number: (91) 910 009 4099
3.	Debenture Trustee	Catalyst Trusteeship Ltd. GDA House, Plot No. 85, Bhusari Colony (Right), Paud Road, Pune – 411 038	Debenture related matters	Tel No.: (022) 4922 0555 Email ID: ComplianceCTL-Mumbai@ctltrustee.com Website: https://catalysttrustee.com/

Investor Support Centre

Members may utilise the facility extended by KFin for raising queries pertaining to dividend, KYC updation, interest/redemption, etc. by visiting https://ris.kfintech.com/clientservices/isc/.

Weblinks of few important circulars referred in this report are given below:

Sr. No.	Date of circular	Particulars
1.	26 November 2021	SEBI Publishing Investor Charter and Disclosure of complaints by Registrar and Share Transfer Agent on their websites
2.	25 January 2022	SEBI Issuance of Securities in dematerialised form in case of Investor Service Requests
3.	18 May 2022	SEBI Simplification of procedure and standardization of formats of documents for transmission of securities pursuant to amendments to the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015
4.	25 May 2022	SEBI Simplification of procedure and standardisation of formats of documents for issuance of duplicate securities certificates
5.	7 November 2022	SEBI Master Circular on the redressal of investor grievances through the SEBI Complaints Redress System (SCORES) platform
6.	16 March 2023	SEBI Common and simplified norms for processing investor's service requests by RTAs and norms for furnishing PAN. KYC details and Nomination