

## **CAUTION NOTICE – BEWARE OF FAKE (MORATORIUM) OFFERS**

It has come to the notice of Bajaj Finance Limited that, some fraudsters are approaching customers claiming about:

- (a) Moratorium offers to postpone EMIs using fake identity cards, fake email IDs as well as fake domain names/website links which may appear confusingly similar or identical with Bajaj Finance Limited or Bajaj Finserv and its Group Companies;
  - (b) Personal Loan Offers from Bajaj Finance Limited; and
- have unfortunately defrauded few prospective customers by luring them with false promises.

### **CUSTOMERS, GENERAL PUBLIC AND PROSPECTIVE CUSTOMERS ARE HEREBY CAUTIONED:**

- (i) To exercise caution against fraudsters who may use fake email IDs, domains, websites, telephones and advertisements in newspapers/magazines, etc. by impersonating themselves to be from Bajaj Finance Limited and/or its Group Companies and claim to be offering EMI Moratorium on existing loans or new loans at lower rates of interest, collect customer account details, ask for advance money to process loans, etc.
- (ii) Bajaj Finance Limited has a thorough process for reviewing any prospective loan applications and follows all regulatory guidelines in its processes;
- (iii) Bajaj Finance/Bajaj Finserv or its Group Companies or any of its representatives will **NOT call for any advance payment of money from any of its prospects/customers**, prior to sanctioning the loan or for enabling Moratorium offers;
- (iv) Bajaj Finance or any of its representatives would **NOT** ask for any OTP or PIN to process the request for EMI postponement. **You are obliged NOT to share OTP/PIN with any person or authorizing UPI requests** in wallets, received from unknown sources, as the same may lead to a fraud, through which, money may be debited from your Bank account and credited to fraudster's account
- (v) Bajaj Finance Limited/Bajaj Finserv's email ID contains "**bajajfinserv.in**" **ALONE** and does **NOT** contain any other domain name such as Gmail/Yahoo/Rediff etc., or in any other form.
- (vi) **To exercise caution against fraudsters luring you with fictitious offers by calling you over unidentified phone numbers, fake email ids, fake website/domain and/or through any other physical or electronic medium and styling themselves to be employee/representative of Bajaj Finance Limited and/or its Group Companies.** Before dealing with such fraudsters and/or responding/accessing any fraudulent advertisements, telephone calls, emails and website, to protect themselves against any fraud and criminal acts of the perpetrators, **you are advised to act responsibly and are solely obliged to verify:**
  - (a) by reaching out to **Official customer care number of Bajaj Finance Limited on 8698010101;**  
or
  - (b) the veracity of such claims from the **Company's official website**  
<https://www.bajajfinserv.in/finance>

Customers, General Public and prospective customers are also advised to immediately report any suspicious incident and/or incident of defrauding of money as a result of these fraudulent acts and practices to the authorities in their jurisdiction, i.e. the Police and the Telecommunications regulator, including the Cyber Crime Cell.

**Please note that any person dealing with such fraudsters will be dealing at his/her own risk and responsibility. Bajaj Finance Limited and/or any of its Group Company will not be responsible for any loss suffered or otherwise in this respect.**