

## CAUTION NOTICE – BEWARE OF FRAUD LOANS / OFFERS

It has come to the notice of Bajaj Finance Limited that, some fraudsters are approaching customers:

- (a) with Loan Offers from Bajaj Finance Limited;
- (b) through fake email IDs as well as fake domain names/website links which may appear confusingly similar or identical with Bajaj Finance Limited or Bajaj Finserv and its Group Companies; and
- (c) through Social media Apps such as Whatsapp / face book by including the trademark/logo of Bajaj Finserv and/or the logo 'B' as part of their profile pic and pushing fake offers to the innocent public, by luring them with false promises.

### **CUSTOMERS, GENERAL PUBLIC AND PROSPECTIVE CUSTOMERS ARE HEREBY CAUTIONED:**

- (i) To exercise caution against fraudsters who may use fake email IDs, fake profiles on Social media (Whatsapp, Facebook etc.) domains, websites, telephones and advertisements in newspapers/magazines, etc. by impersonating themselves to be from Bajaj Finance Limited and/or its Group Companies and claim to be offering personal loans at lower rates of interest, collect customer account details, ask for advance money to process loans, etc.
- (ii) Bajaj Finance Limited has a thorough process for reviewing any prospective loan applications and follows all regulatory guidelines in its processes;
- (iii) Bajaj Finance/Bajaj Finserv or its Group Companies or any of its representatives will **NOT call for any advance payment of money from any of its prospects/customers**, prior to sanctioning the loan or for enabling Moratorium offers;
- (iv) Bajaj Finance or any of its representatives would **NOT** ask for any OTP or PIN to process the request for EMI postponement. **You are obliged NOT to share OTP/PIN with any person or authorizing UPI requests** in wallets, received from unknown sources, as the same may lead to a fraud, through which, money may be debited from your Bank account and credited to fraudster's account
- (v) Bajaj Finance Limited/Bajaj Finserv's email ID contains "**bajajfinserv.in**" **ALONE** and does **NOT** contain any other domain name such as Gmail/Yahoo/Rediff etc., or in any other form.
- (vi) **To exercise caution against fraudsters luring you with fictitious offers by calling you over unidentified phone numbers, fake email ids, fake website/domain and/or through any other physical or electronic medium and styling themselves to be employee/representative of Bajaj Finance Limited and/or its Group Companies.** Before dealing with such fraudsters and/or responding/accessing any fraudulent advertisements, telephone calls, emails and website, to protect themselves against any fraud and criminal acts of the perpetrators, **you are advised to act responsibly and are solely obliged to verify:**
  - (a) by reaching out to **Official customer care number of Bajaj Finance Limited on 8698010101;**  
or
  - (b) the veracity of such claims from the **Company's official website**  
**<https://www.bajajfinserv.in/finance>**

Customers, General Public and prospective customers are also advised to immediately report any suspicious incident and/or incident of defrauding of money as a result of these fraudulent acts and practices to the authorities in their jurisdiction, i.e. the Police and the Telecommunications regulator, including the Cyber Crime Cell.

**Please note that any person dealing with such fraudsters will be dealing at his/her own risk and responsibility. Bajaj Finance Limited and/or any of its Group Company will not be responsible for any loss suffered or otherwise in this respect.**

**Bajaj Finance Limited**